



Behavioral Health
Community Crisis Services

Community Crisis Services

Community Crisis Response Teams –CCRT

Crisis Walk In Centers – CWIC

Triage Engagement and Support Teams – TEST

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- Department of Behavioral Health community-based program
- Mobile crisis response for psychiatric emergencies
- Started as a Children's Response Team in 2004
- Funded by Prop 63 – Mental Health Services Act

East Valley -

RIALTO

West Valley -

ONTARIO

High Desert -

HESPERIA

One CCRT Staff in Morongo Basin Area

CCRT is available...

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365 Days a Year

7 days a week

24 hours a day



To provide:

- Mobile Crisis Response in Three Regions
- Crisis Intervention in the Least Restrictive Environment
- Assist Law Enforcement with Assessment and Transportation
- Provide Education, Referral and Resources
- Crisis Intervention Training for Law Enforcement
- Trauma Response in the Community

- Crisis Evaluation
- Linkage & Consultation
- Referrals & Resources
- Mental Health Education
- Transportation to Hospital

Who Do We Respond to?

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- Law Enforcement
- Hospital Emergency Departments
- Private Homes
- Code Enforcement
- Schools
- Group Homes, Board and Care
- Other Related Agencies
- Wherever someone in crisis is located within the County of San Bernardino

- Rialto – County operation
M – F 8am -10pm currently
Saturday 8am – 5pm (and most Holidays)
- Victorville – 24 Hour Operation
- Morongo Basin – 24 Hour Operation
- San Bernardino –**Spring/ Summer 2018**

- CWIC is an Alternative to Hospitalization
- Screens for Danger to Self and Others
- Provides Crisis Intervention
- Offers Psychiatric Medication Services
- Offers Crisis Stabilization Services
- Provides Referral and Linkage

**TOO PROVIDE URGENT MENTAL HEALTH
SERVICES IN AN EFFORT TO PREVENT
HOSPITALIZATION OR INCARCERATION DUE
TO MENTAL HEALTH SYMPTOMS**

**GOAL IS TO REDUCE RELIANCE ON ACUTE CARE
SETTINGS AND INCARCERATION**

- Psychiatrists
- Nurses
- Licensed Psych Techs
- Marriage & Family Therapists
- Social Workers
- Mental Health Specialists

- SB82 Investment in Mental Health Wellness Act of 2013
- In response to State-Wide Concern of Limited Inpatient Psychiatric Beds
- Hospitals, Jails and Law Enforcement Impacted
- Costly services
- Safety Concerns

- Offer Early Intervention to Strengthen Opportunity for Recovery and Wellness
- Paraprofessional Staff with “Lived Experience”
- Expand the Crisis Continuum of Care
- Warm Hand Off to Resources and Services
- Provide Timely and Effective Engagement
- Reduce Hospital and Jail Recidivism
- Co-Location with Community Partners

- Seven Regional Sheriff Stations:
 - Hesperia, Highland, Fontana, Victorville, Barstow, Big Bear, Twin Peaks
- Two Police Stations: Fontana and Rialto
- Jail Discharge Services
 - West Valley Detention
- Cal State San Bernardino Counseling Center
- Public Defender's Office
- Probation Offices: Barstow and Morongo Basin
- Three CCRT Teams

CCRT

- 24/7 Coverage
- Multidisciplinary Teams
- Field Calls from Multiple Sources Throughout the County
- One Shot Crisis Intervention
- Minimal Case Management
- Brief Referral and Linkage
- Transportation to Hospital

TEST

- Not 24/7 Coverage
- Paraprofessionals
- Calls related to Access Point
- Referral and Linkage with Follow Up
- Warm Hand Off to Services
- Intensive Case Management for up to 60 days
- Build a Collaborative with Partnering Agencies



Summary – Community Crisis Services

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